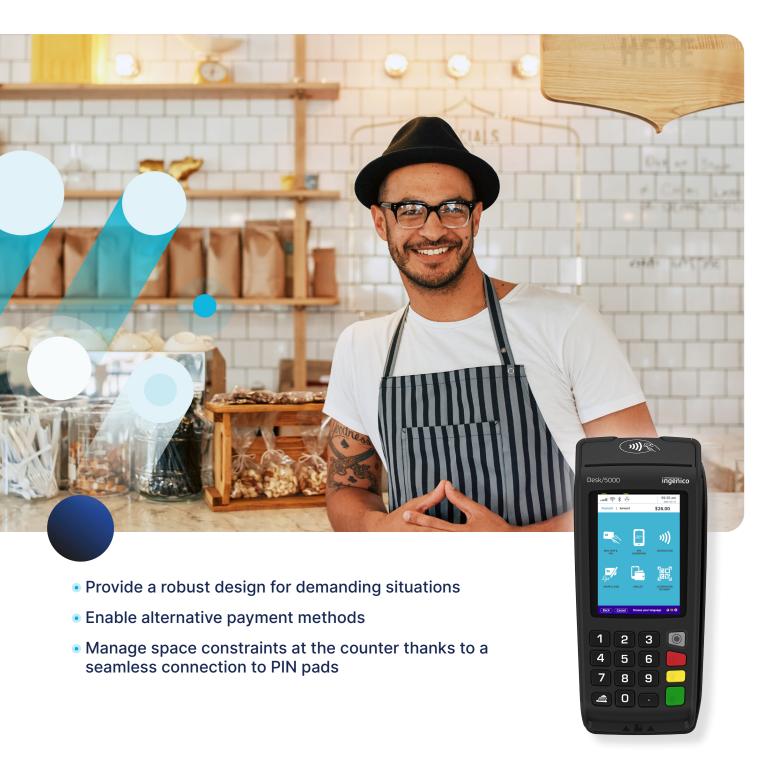
Desk/5000

Speed up checkout at the counter, even in the most demanding environments







The Desk/5000 covers the most demanding use cases at the merchant's counter. With the ability to connect to other POS devices – including the Desk/1000 series PIN pads for richer customer interactions – Desk/5000 is focused on payment in all forms.



Robust design for demanding environment

The responsive keypad improves PIN entry combined with the advanced outer casing make the Desk/5000 very robust, to suit with the most demanding situations.

Optimized checkout with a PIN pad connection

The compact Desk/1000 series can connect to Desk/5000 terminal – saving space on the worktop and speeding up the checkout.

Highest security

The Desk/5000 is certified and fully compliant with the latest global and local PCI regulations. The Telium TETRA OS has been future-proofed with top-of-the-line cryptography software and Ingenico's world-class peer-to-peer encryption technology to keep data safe.

Optimal user-experience

The terminal's intuitive user interface – including powerful multimedia capabilities and a large 3.5 inch color touchscreen – provides best-in-class experiences for customers.

Sustainable design and packaging

Our state-of-the-art manufacturing techniques enhance the ability to recycle this terminal. Paper consumption has been reduced on the Desk/5000 thanks to new digital receipt solutions and digitized product documentation.

Compatible with Ingenico's suite of services

Keeping the solutions connected, the Desk/5000 works in unison with Ingenico's supporting service platforms, meaning merchants will have access to business services such as estate management







Processor	Application & Crypto processor	• Cortex A5	▽
Memory	Internal External	512 MB Flash, 512 MB RAM MicroSD up to 32GB	⋄
os		Telium TETRA	<
SAM		• 2 SAM	•
Card readers	Magstripe Smart card Contactless	ISO 1/2/3, 500K lifespan EMV Level 1, 500K lifespan EMV Level 1	⋄
Display	• Color	• 3.5" backlit, HVGA (480×320) pixels	~
Touchscreen	Resistive		⋄
Keypad		16 hardtop keys, raised marking, backlit	✓
Audio	Buzzer Speaker Audio Jack	Mono Stereo	⋄
Video	Video accelerator	• H264 codec	•
Thermal printer	Speed in I/s Paper roll cage	• 20 l/s • 2 1/4" (58mm) width x 40mm	

Terminal connectivity	• Wired	Dial-up MODEM Ethernet 10/100 base T	⋄
Terminal connections	USB Power Supply	• 1 USB Host • 1 USB Slave • Dedicated power Jack • 1 RS232	✓✓✓✓
Power supply		• 32W (8v – 4a)	⋄
Terminal size		• 7.3×2.6×3.2×2.6" (187×82×68 mm)	•
Weight		• 12 oz (340 g)	⊘
Environment	Operating Temperature Storage Temperature Operating Humidity	* 32°F to 104°F (0°C to +40°C) • -4°F to 131°F (-20°C to +55°C) * 85% non-condensing at 104°F (+40°C)	✓✓
Accessory	Magic Box Privacy shield Stylus Kit	1xRS + 1xPower+1xEth.+1xLine In Field upgradable	Optional Optional
Security		• PCI PTS 5.x	<