

Dējavoo Z6, Z9 & Z11 Touchscreen Quick Reference Guide

RETAIL Terminal Help Desk call 877-358-6797 option 2

Note: The terminal's idle prompt is the main "Credit/Sale Enter Amount" Screen

Chip Credit Sale	Swipe/Manual Credit Sale	Debit Sale
<ol style="list-style-type: none"> 1. Input Sale Amount and press OK 2. Insert Chip Card 3. Press OK to confirm Sale amount. 	<ol style="list-style-type: none"> 1. Input Sale Amount and press OK 2. Swipe OR Manually Enter card # 3. Press OK to confirm Sale amount. 	<ol style="list-style-type: none"> 1. Tap word "Credit" then Tap "Debit" for "Debit/Sale Enter Amount" 2. Input Sale Amount and press OK 3. Insert Chip Card 4. When prompted tap "Yes" 5. Input PIN # on PIN Pad and press OK 6. Press OK to confirm Sale amount.
Void Transaction	Return Transaction	Settle the Open Batch
<ol style="list-style-type: none"> 1. Tap the word <i>Sale</i> then Tap the word <i>VOID</i> for <i>Credit/Void Enter Amount</i> 2. Input VOID Amount and press OK 3. If prompted input Manager Password (1234) 4. Insert Chip Card 5. When prompted tap <i>YES</i> 6. Receipts Print 	<ol style="list-style-type: none"> 1. Tap the word <i>Sale</i> then Tap the word <i>RETURN</i> for <i>Credit/Return Enter Amount</i> 2. Input RETURN Amount and press OK 3. If prompted input Manager Password (1234) 4. Insert Chip Card 5. When prompted tap <i>YES</i> 6. Receipts Print 	<ol style="list-style-type: none"> 1. From the idle prompt tap the Favorites Icon on the display:  2. Tap CORE SETTLE DAILY BATCH 3. If prompted input Manager Password (1234) <ul style="list-style-type: none"> • Terminal communicates with Host • Settle Report Prints
Printing Last Receipt	Powering the Terminal On/Of	Terminal/File Update
<ol style="list-style-type: none"> 1. From the Idle Prompt screen press OK 2. Tap REPORTS 3. Tap Desired Report Type 4. Input Password (1234) and press OK <ul style="list-style-type: none"> • Report Prints 	<p>For Z9 (Wireless)</p> <ol style="list-style-type: none"> 1. From the Idle Prompt press the Green Key 2. Tap Power Off <p>To Power Cycle Z6 and Z11</p> <ol style="list-style-type: none"> 1. From the Idle Prompt press the Green Key 2. Press and Hold the Power Key  on the Keypad, release once terminal begins to reboot 	<ol style="list-style-type: none"> 1. Close and Settle any open Batches 2. From the Idle Prompt, press the Green OK key 3. Input Password (1234) and press OK 4. Tap Utility and press OK 5. Tap Software Download 6. Tap Connect 7. Tap your connection type 8. Tap PARTIAL 9. Press OK (TPN will show here, do not change) <ul style="list-style-type: none"> • Accept Updates • Machine will complete download and restart