QUICK REFERENCE GUIDE // QD Terminal Line





These steps have been provided to assist you with your Android payment device with DvPay (AURA) software. IMPORTANT: As well as the payment icons (ie Card, PIN Debit and Cash), the terminal's main screen also displays the following icons:

Access to the FAVORITES menu

Access to the CORE menu







CREDIT CARD SALE

- 1. Tap on the **Credit** icon.
- 2. Tap on the Sale icon.
- 3. Enter Server ID# and press Ok. Conditional on the terminal's configuration.
- 4. Enter the Sale Amount and press Ok.
- 5. If configured, terminal will prompt to Select or Enter **Tip** amount.
- 6. Tap (contactless only) or insert chip card.
- 7. The transaction is processed. Sales receipt will print with details of the transaction.



DEBIT SALE

- 1. Tap on the **Debit** icon.
- 2. Tap on the Sale icon.
- 3. Enter the Server ID# and press ok. Conditional on the terminal's configuration.
- 4. Enter the Sale Amount and press Ok.
- 5. If configured, terminal will prompt to Select or Enter Tip amount.
- 6. Tap (contactless only) or insert chip card.
- 7. Customer enters **PIN** on terminal or PIN pad and
- 8. The transaction is processed. Sales receipt will print with details of the transaction.



MANUALLY ENTERED SALE

- 1. Tap on the Credit icon.
- 2. Tap on the Sale icon.
- 3. Enter the Server ID # and press Ok. Conditional on the terminal's configuration.
- 4. Enter the Sale Amount and press Ok.
- 5. If configured, terminal will prompt to Select or Enter Tip amount.
- 6. **Tap** on the credit card icon on the **Credit Sale** screen. (Insert, Swipe or Enter Card #)
- 7. Manually enter Card #.
- 8. Follow the CNP prompts (enter exp. date, zip code, etc). Conditional on the terminal's configuration.
- 9. The transaction is processed. Sales receipt will print with details of the transaction.



CREDIT CARD RETURN

- 1. Tap on the **Credit** icon.
- 2. Tap on the Return icon.
- 3. Enter the **Return Amount** and press **Ok**.
- 4. If prompted, confirm the return amount by tapping **Ok** or **Cancel**. Conditional on the terminal's configuration.
- 5. If prompted, enter Manager Password. (1234 default)
- 6. Tap (contactless only) or insert chip card.
- 7. The transaction is processed. Return receipt will print with details of the transaction.

QUICK REFERENCE GUIDE // QD Terminal Line





VOID CREDIT TRANSACTION

- 1. Tap on the **Credit** icon.
- 2. Tap on the Void icon.
- 3. Enter the Void Amount and press Ok.
- 4. If prompted, confirm the void amount by tapping **Ok** or Cancel. Conditional on the terminal's configuration.
- 5. If prompted, enter Manager Password. (1234 default)
- 6. Tap (contactless only) or insert chip card.
- 7. Enter the void transaction # and press Ok.
- 8. The transaction is processed. Void receipt will print with details of the transaction.



VOID BY TRANSACTION NUMBER

- 1. Tap the icon to access the Favorites menu.
- 2. Tap Void Transaction.
- 3. If prompted, enter Manager Password. (1234 default)
- 4. Tap By Transaction #.
- 5. Enter Transaction # to be voided and press Ok.
- 6. Confirm the void transaction by tapping **Select.**
- 7. If prompted, confirm the void amount by tapping **Ok** or Cancel. Conditional on the terminal's configuration.
- 8. If prompted, enter Manager Password. (1234 default)
- 9. The void is processed. Void receipt will print with details of the transaction.



REPRINT RECEIPT

- 1. Tap the icon to access the Favorites menu.
- 2. Tap Reprint Receipt.
- 3. If prompted, enter Manager Password. (1234 default)
- 4. Tap desired option (Last, By Transaction # or By Card Number).
- 5. Follow prompts and transaction receipt prints.



CALL ME FEATURE (MUST BE ENABLED)

- 1. Tap the **c**icon.
- 2. If prompted, enter Manager Password. (1234 default)
- 3. Tap Call Me, under the support menu.
- 4. The terminal sends notification to the help desk and you will receive a call back from a representative with assistance.



EDIT TIPS BY TRANSACTION NUMBER

- 1. Tap the icon to access the Favorites menu.
- 2. Tap Edit Tip.
- 3. If prompted, enter Manager Password. (1234 default)
- 4. Tap All.
- 5. Tap Transaction #.
- 6. Enter Transaction # and press Ok.

- 7. Transaction amount appears, enter **Tip Amount** and press Ok.
- 8. If prompted, confirm the tip amount by tapping Yes or No. Conditional on the terminal's configuration.
- 9. Repeat steps 5 and 6 as needed.
- 10. After all desired tips have been adjusted, press the key continually to return to the main screen.



SETTLE DAILY BATCH

- 1. Tap the **†** icon to access the **Favorites** menu.
- 2. Tap Settle Daily Batch.
- 3. If prompted, enter Manager Password. (1234 default)
- 4. Terminal communicates with the host.
- 5. Settlement Report prints.



PRINTING REPORTS

- 1. Tap the icon to access the Favorites menu.
- 2. Tap on **Report.**
- 3. If prompted, enter Manager Password. (1234 default)
- 4. Select desired report type (Daily Report or Summary Report).
- 5. View or Print report.



TURN SERVER PROMPT ON/OFF

- 1. Tap the **=** icon to access the **Core** menu.
- 2. Tap Applications.
- 3. Tap Credit/Debit/EBT.
- 4. Tap Setup.
- 5. If prompted, enter Manager Password. (1234 default)
- 6. Tap Trans Prompts.
- 7. Tap Clerks.
- 8. Tap Prompt.
- 9. Tap to select desired option.
- 10. Press the \triangleleft key continually to return to the main screen.



TERMINAL POWER OFF/REBOOT

- 1. Press the button on the side of the terminal and hold until a menu appears on the screen, with the following options: Power Off, Reboot, Airplane Mode and Silent Mode.
- 2. Select the option you desire by tapping on the screen.



WIRELESS ICONS

Wi-Fi connected successfully.

Battery charge indicator.









